

Clipsal Xantrex™

EXTENDED WARRANTY application form

Enjoy greater peace of mind by extending the warranty on your Clipsal Xantrex GT Series Inverter. The Clipsal Xantrex Extended Warranty adds 5 years to the standard warranty, providing you with 10 years parts and labour warranty coverage*.

SOLAR SYSTEM OWNER

NAME: _____
STREET ADDRESS: _____
SUBURB/TOWN: _____
STATE/POSTCODE: _____
PHONE/MOBILE: _____
EMAIL: _____

SOLAR INSTALLER INFORMATION

BUSINESS NAME: _____
STREET ADDRESS: _____
SUBURB/TOWN: _____
STATE/POSTCODE: _____
PHONE/MOBILE: _____
EMAIL: _____
CEC ACCREDITATION NUMBER: _____

INSTALLATION INFORMATION

INVERTER MODEL: _____
INVERTER SERIAL NUMBER: _____
INSTALLATION DATE: _____
SOLAR MODULE BRAND: _____
SOLAR MODULE PART NUMBER: _____
ARRAY CONFIGURATION: _____

SYSTEM INSTALLATION ADDRESS

STREET ADDRESS: _____
SUBURB/TOWN: _____
STATE/POSTCODE: _____

PAYMENT INFORMATION

Please make a cheque payable to Schneider Electric (Australia) Pty Ltd for \$250, and post in with your application and supporting documents.

OR

Provide your credit card details and send in with your application form and supporting documents.

You will receive a confirmation of your warranty extension within 60 days of processing and acceptance of your application.

Card type: MasterCard ☐ Visa ☐

Cardholder's name: _____

Card number: ____/____/____/____

Expiry date: ____/____

Card security code: _____
(3 or 4 digit code printed on the card or signature strip)

INSTRUCTIONS:

- Attach a copy of the purchase receipt for the solar system from your solar supplier
- Attach a copy of the Electrical Certificate of Compliance from your solar supplier
- Mail this Clipsal Xantrex Extended Warranty application form, documents and payment to:
Schneider Electric (Australia) Pty Ltd
Clipsal Xantrex Warranty Program
33-37 Port Wakefield Road
Gepps Cross, SA, 5094.

 **CLIPSAL®**
by Schneider Electric

CLIPSAL XANTREX EXTENDED WARRANTY PROGRAM TERMS AND CONDITIONS

Enjoy greater peace of mind by extending the warranty length of your Clipsal Xantrex GT Series Inverter.

The Australian GT Series Warranty Extension adds 5 years to the standard warranty supplied with your Clipsal Xantrex GT Series Inverter, providing you with 10 years total of warranty coverage.

The warrantor is Schneider Electric (Australia) Pty Ltd.

To qualify for a warranty extension, your GT Series Inverter must be installed:

- within Australia
- in accordance with the manufacturer's installation instructions
- in accordance with all local electrical and safety inspection codes and requirements
- by a qualified and CEC accredited solar system installer
- by a qualified and licensed electrical contractor.

To apply for your warranty extension:

- complete the information on the attached warranty certificate within 90 days of the solar system installation
- attach a copy of the purchase receipt for the solar system from your solar supplier
- attach a copy of the Electrical Certificate of Compliance from your solar supplier
- mail the Warrantor Copy Certificate and documents to:
Schneider Electric (Australia) Pty Ltd
Clipsal Xantrex Extended Warranty Program
33-37 Port Wakefield Road
Gepps Cross, SA 5094

You will receive a confirmation of your warranty extension within 60 days of processing and acceptance of your application.

Warranty Conditions

If the Clipsal Xantrex Inverter device becomes defective during the agreed factory warranty period, Schneider Electric (Australia) Pty Ltd may elect to:

- remove and repair the Xantrex inverter at its premises, or
- repair the Xantrex inverter on-site, or
- exchange for a replacement device of equivalent value according to model and age.

In the last case, the balance of the warranty entitlement will be transferred to the replacement device and your entitlement will be documented by Schneider Electric (Australia) Pty Ltd.

Making a Claim

Contact the original solar installation company that supplied you the solar system. If unavailable, then contact Schneider Electric (Australia) Pty Ltd direct and quote your Clipsal Xantrex Inverter Warranty number.

Phone: 1300 2025 25

If through investigation or site visit it is found that the Clipsal Xantrex Inverter is operating within manufacturer's specification, then Schneider Electric (Australia) Pty Ltd will require a minimum service charge of \$300. Applies for metropolitan areas.

Scope of the Factory Warranty

The extended factory warranty does not cover damage that occurs due to the following reasons or conditions:

- Costs which are recoverable under the manufacturer's or supplier's statutory warranty, pursuant to the provisions of the Competition and Consumer Act 2010, or the manufacturer's warranty agreement.
- Products that are recalled by the manufacturer, importer or government agency.
- Incorrect installation, commissioning or operation.
- Installation by a non-CEC accredited solar installer.
- Installation by persons other than a fully licensed electrical contractor.
- Failure to observe the user manual, installation guide and maintenance procedures.
- Unauthorised modifications or alterations, including any of the hardware and software.
- Attempted repairs.
- Actual or attempted theft, malicious damage, neglect or abuse, or damage caused by fire or explosion.
- Incorrect use or inappropriate operation.
- Insufficient ventilation and clearance around unit.
- Failure to observe electrical installation and safety regulations AS3000.
- Force majeure (e.g. lightning, overvoltage, storm, fire, flood, acts of God, etc.)
- Costs associated with a repairer inspecting the product if no product fault or damage is found.
- Cosmetic items such as paint or product finish, which do not affect the product operation.
- Claims against you by any third party, including personal injury or damage to property.
- Claims for accidental damage, including damage occurring during transportation, installation or while removing the product unless negligently caused by agents of Schneider Electric (Australia) Pty Ltd.
- Faults and defects not covered under the original manufacturer's primary written warranty, unless specifically included in this extended warranty.
- Defects in the product brought to your attention before purchase.
- The warranty is limited to the Clipsal Xantrex Inverter only and specifically excludes all other parts and installation, including the solar panels, circuit protection, mounting frames and cable infrastructure.
- The extended warranty is non-transferrable and only applies to the original purchaser of the solar system and at the original installation address.

Disclaimer of Liability

Any claims that go beyond the rights cited in these warranty conditions, in particular claims for compensation for any direct or indirect damages and losses arising from the defective device, for compensation for costs from disassembly and installation, or loss of profits or other, are not covered by the factory warranty insofar Schneider Electric (Australia) Pty Ltd is not subject to statutory liability.


by Schneider Electric

*Please note: Schneider Electric (Australia) Pty Ltd is not liable for the installation and does not guarantee or warrant that a licensed electrical contractor has installed the product. Please refer to your electrical contractor to ensure that all electrical work is performed by an installer with the necessary qualifications. All warranties given in this certificate are void if the installation has not been performed by a licensed installer.